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# Competences

Competence in a domain is the ability to combine knowledge with skills and personal/social abilities into a behavior with the aim of solving a problem that has clearly defined goals and targets.

- Competences are used by companies to manage and develop the employee performance.
- Competences' certification is used for recognition, flexibility and update of work performances of employees



#### Competence measurement

- Performances can be measured through:
  - behavior manifestation.
  - expression of responsibilities.
- Competence assessment means to verify the achievement of the expected results:
  - to perform a task
  - to understand and to accomplish a well-identified goal.



# On-line systems

Learning Management System (LMS)	Competency Management System
train	describe
complete	select/choose from competencies' lists
maintain (through a learning process)	track
evaluate	evaluate

On-line systems TRAINER Learning Competency Management Management connected **System** System Learning Competency Management Management **System System** 

#### Example online systems

Learning Management System	Competency Management System
Moodle	Avilar
iSpring	HRSG
Adobe Captivate Prime	Kahuna
Docebo	TalentGuard's Competency Manager
Chamilo	









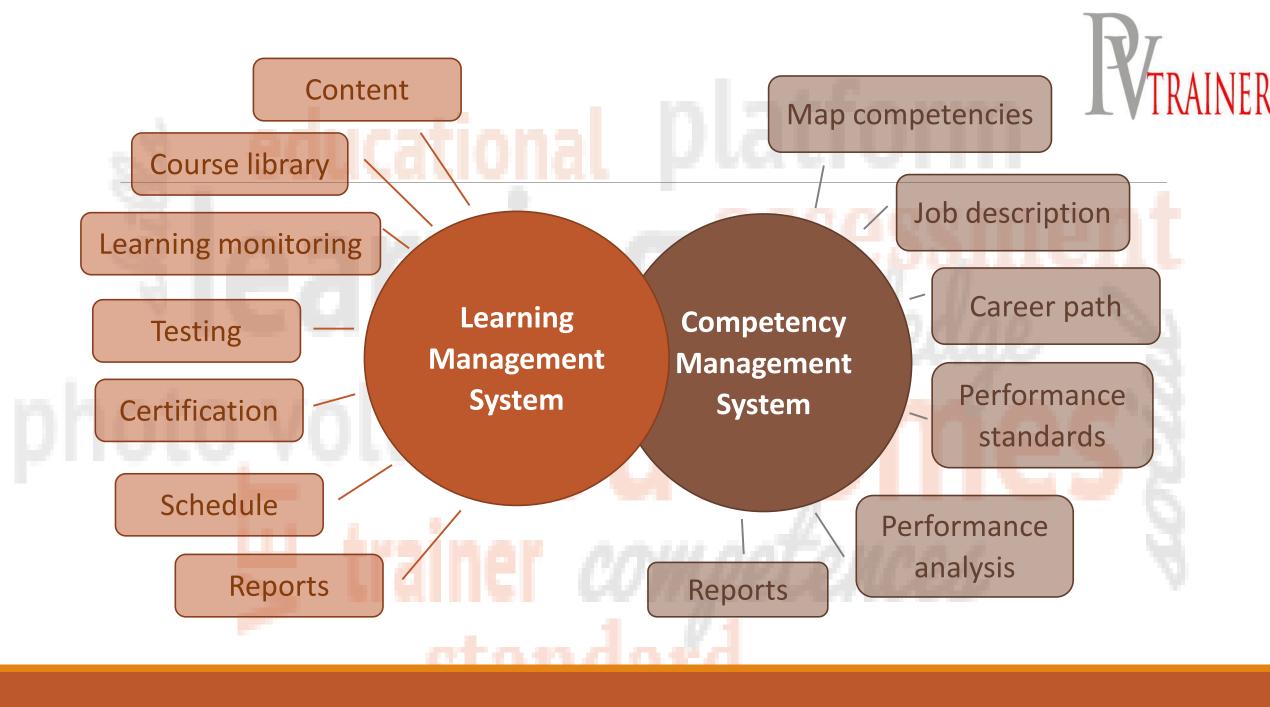














#### Why to evaluate the competences

- to **obtain a certification** that demonstrates the ability to work in a certain position
- to assess performance on a particular job in a company
- to prepare a professional path
- to identify needs of a group or department into a company
- ☐ to set up **performance strategies**



### How to evaluate the competencies

- ☐ Split the competences in knowledge, skills and abilities
- Knowledge assessment online tests.
- ☐ Skills and abilities assessment human evaluator.



## How to evaluate the competencies

- Human evaluator
  - observe behaviors and provide a grade
- Digital technologies
  - The evaluated exercises, scenarios, preparatory tests, self-evaluation.
  - The evaluator track the evolution of behaviors.

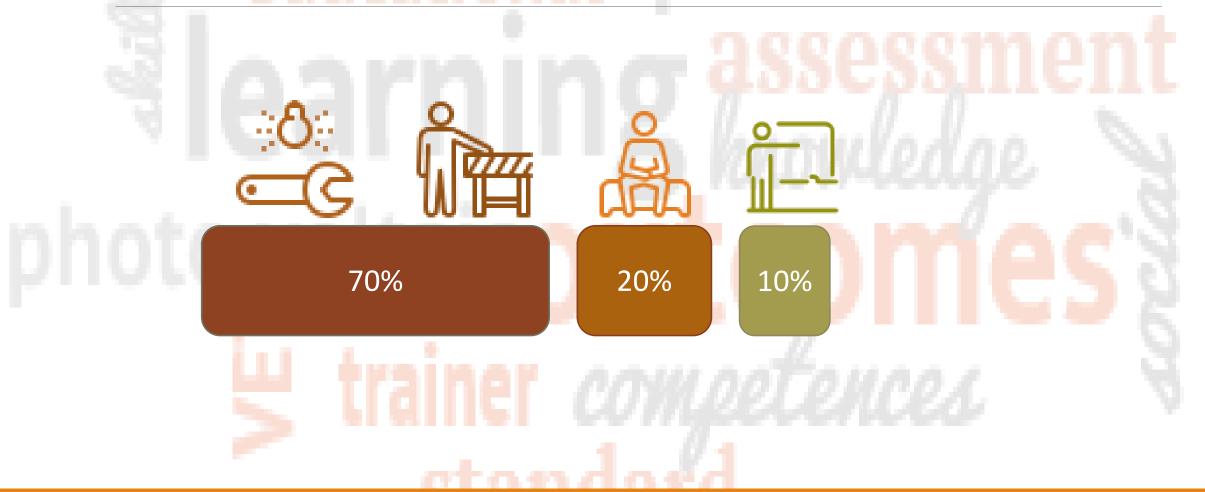


### Advantages of online systems

- Time and cost effective
- Available 24/7
- Avoid lack of human resources
- Help to auto-reflection about own performances
- Identify the gaps in learning outcomes
- Help to build a career road map
- Higher income per employee



# PV-Trainer online system





#### PV-Trainer online system

Course materials in modular organization

- 2 modules
- 6 units

Summaries of educational materials

iSpring

Asynchronous communication with tutor and other colleagues

- Forum
- Chat

Completion tracking

Check the item



# PV-Trainer online system

#### **Tests**

- 6 tests
- Results
- Feedback
- Random questions, random answers

Progress tests

Exercises

Interactive iSpring

#### Progress test

Started on Tuesday, 11 June 2019, 10:47 AM State Finished Completed on Tuesday, 11 June 2019, 10:50 AM Time taken 2 mins 1 sec Marks 20.00/23.00 **Grade 8.70** out of 10.00 (87%)

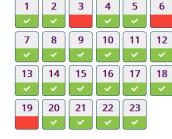
teaching materials?

The correct answer is: Yes

Select one: a. Yes

O b. No

#### **Quiz** navigation



Finish review

Start a new preview

Ouestion 1Correct

Mark 1.00 out of 1.00

Flag question

# Edit question

Marked out of

Flag question a. Yes

# Edit question

Can you indicate how training needs at the level of an enterprise (organisational and professional perspective) should be identified?

Select one:

b. No

Ouestion 7

Question 6

Not yet answered

Not yet answered Marked out of

Flag question

# Edit question

Can you indicate how training needs at the level of the labour market should be identified?

Select one:

a. Yes

O b. No

Ouestion 8

Not yet answered Marked out of 1.00

▼ Flag question

# Edit question

Select one:

a. Yes

O b. No

Can you indicate the most appropriate methods to communicate knowledge?

1.00 ▼ Flag question

Mark 0.00 out of

Ouestion 5

Incorrect

# Edit question

Indicate what lecture type is described by the definition: "lecture encouraging listeners to activity in solving theoretical or practical problems. This method opens dialogue, enables listeners to argument and defend its position."

Select one:

a. Monographic lecture.

b. Conversational lecture/seminar.

Can you describe what can be the subject of assessment in case of developed training curriculum and

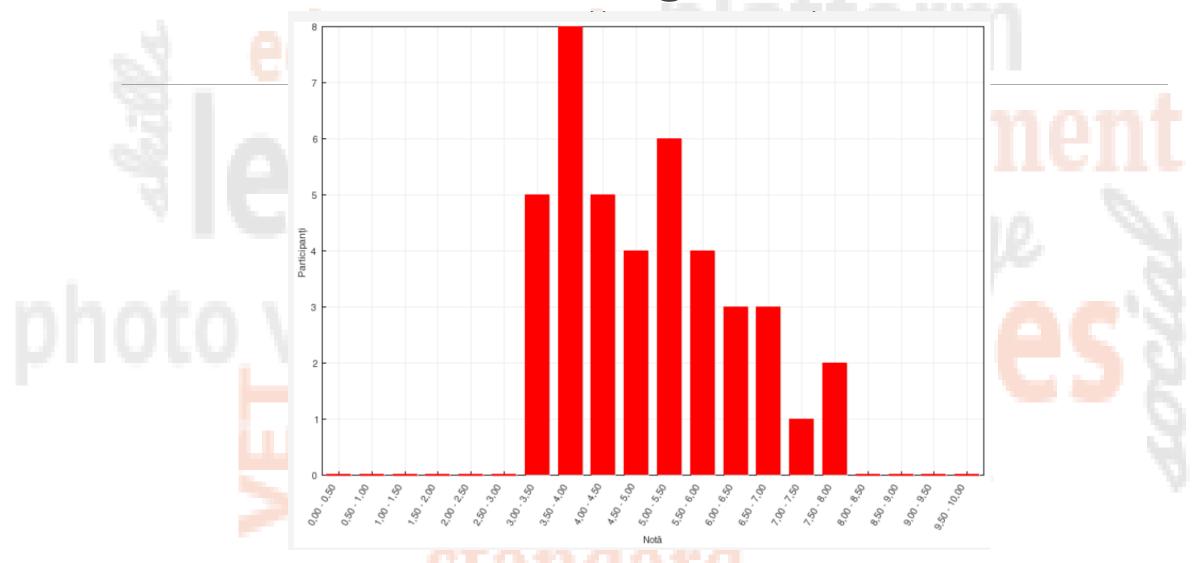
c. Informational lecture. X

The correct answer is: Conversational lecture/seminar.

#### Test grades/per student/average per question

<b>Voda Andrei</b> Review attempt	Finished	2010	4 iunie 2019 10:11	33 min 6 secs	3,89	<b>√</b> 0,56	<b>×</b> 0,00	<b>×</b> 0,00	<b>×</b> 0,00	<b>√</b> 0,56	<b>×</b> 0,00	<b>√</b> 0,56	<b>√</b> 0,56	<b>×</b> 0,00	<b>×</b> -	<b>√</b> 0,28	<b>√</b> 0,28	<b>√</b> 0,56	<b>×</b> 0,00	<b>√</b> 0,56
Costin Milea Review attempt	Finished	2010 I		36 min 5 secs	5,97	<b>×</b> 0,00	<b>√</b> 0,56	<b>×</b> 0,00	<b>×</b> 0,00	<b>√</b> 0,56	<b>√</b> 0,56	<b>√</b> 0,56	<b>√</b> 0,56	<b>×</b> 0,00	<b>×</b> 0,00	<b>√</b> 0,28	<b>√</b> 0,42	<b>√</b> 0,56	<b>√</b> 0,56	<b>√</b> 0,56
Bianca Maria Jalba Review attempt		2010 1	4 iunie 2019 10:30	32 min 31 secs	5,31	<b>√</b> 0,56	<b>√</b> 0,56	<b>√</b> 0,56	<b>X</b> 0,00	<b>√</b> 0,56	<b>√</b> 0,28	<b>√</b> 0,56	<b>×</b> 0,00	<b>×</b> 0,00	<b>×</b> 0,00	<b>X</b> 0,00	<b>√</b> 0,14	<b>√</b> 0,56	<b>√</b> 0,44	<b>×</b> 0,00
Alina Adriana Popa Review attempt	Finished	2010	4 iunie 2019 10:20	22 min 35 secs	3,03	<b>√</b> 0,56	<b>√</b> 0,28	<b>√</b> 0,56	<b>√</b> 0,56	<b>X</b> 0,00	<b>×</b> 0,00	<b>×</b> 0,00	<b>×</b> 0,00	<b>√</b> 0,28	<b>×</b> 0,00	<b>√</b> 0,28	<b>√</b> 0,42	<b>X</b> 0,00	<b>×</b> 0,00	<b>√</b> 0,11
Hamze Adris Al Zahhouri Review attempt		2019 1	4 iunie 2019 11:08	30 min 18 secs	7,08	<b>√</b> 0,56	<b>×</b> 0,00	<b>×</b> 0,00	<b>×</b> 0,00	<b>√</b> 0,56	<b>√</b> 0,56	<b>√</b> 0,42	<b>√</b> 0,56	<b>√</b> 0,56	<b>√</b> 0,56					
Ilie Iulian Tanase Review attempt	Finished	2019 1	4 iunie 2019 11:55	21 min 20 secs	3,59	<b>×</b> 0,00	<b>√</b> 0,56	<b>√</b> 0,56	<b>√</b> 0,37	<b>×</b> 0,00	<b>√</b> 0,56	<b>×</b> 0,00	<b>√</b> 0,56	<b>×</b> -	<b>×</b> -	<b>√</b> 0,56	<b>x</b> -	<b>×</b> 0,00	<b>√</b> 0,44	<b>×</b> 0,00
Alexandru Marius Toderascu Review attempt		2010 1	4 iunie 2019 12:30	22 min 51 secs	7,67	<b>√</b> 0,56	<b>×</b> 0,00	<b>√</b> 0,56	<b>×</b> 0,00	<b>√</b> 0,56	<b>√</b> 0,56	<b>√</b> 0,56	<b>√</b> 0,56	<b>√</b> 0,33	<b>√</b> 0,11					
Overall average					4,93 (41)	0,37 (41)	0,35 (41)	0,41 (41)	0,21 (41)	0,33 (41)	0,36 (41)	0,35 (41)	0,28 (41)	0,05 (41)	0,16 (41)	0,30 (41)	0,27 (41)	0,35 (41)	0,24 (41)	0,24 (41)

#### Student number and grades



### Activity completion

	pekt	WPROWADZENIE	M1. WYMAGANIA WSTĘPN	JSZCZEGÓŁOWIONE	M1.J1. Planowanie i	. Organizowanie i	M1.J3. Promowanie i	Planowanie i	Materiały szkoleniowe i	M1.J1 Sprawdzian postępó	Test	Organizowanie i	Materiały szkoleniowe i	Materiały szkoleniowe i	M1.J2 Sprawdzian postępó	Test	3. Promowanie i	Materiały szkoleniowe i	M1.J3 Sprawdzian postępó	Test	pekt	WPROWADZENIE	M2. WYMAGANIA WSTĘPN	USZCZEGÓŁOWIONE	M2.J1. Planowanie montaż	1
First name / Surname	Konspekt	WPR	■ M1. V	Ø USZC	M1.J1	M1.J2.		J1. Pl		₩ M1.J1	👅 M1.J1 Test	3. Or	Mate Mat	Mate Mate	👅 M1.J2	m M1.J2 Test	J3. Pr	Mate Mate	<b>■</b> M1.J3	👅 M1.J3 Test	Konspekt	WPR	M2. V	OSSC	M2.J1	
Zbigniew Kulma																										
Nadia Papaioanno																										
Katarzyna ıl Sławińska		<b>✓</b>																								
Mirosław Żurek													<b>✓</b>													

Activity mod	ule				
M1.J1 Test					
Look back	8 weeks	×-	Show only	Student	<b>&gt;</b>
Groups: All p Quiz Views Quiz Posts	oarticipants	5			

First name / Surname 🕌	All actions	Select
Mirosław Żurek	Yes (23)	
Katarzyna Sławińska	Yes (5)	
Nadia Papaioannou	No	

No

Zbigniew Kulma